

# **Terms & Conditions**

## **Tour Hosts and Guides**

Roland Oehme, Naoko Oehme, and Achim Muller will be your exclusive tour hosts offering their special design knowledge and insight gained from many years of practice in landscape architecture, as well as travel to Germany visiting its significant buildings, parks, gardens, and garden shows, and people pleasing service to make your trip with us fun and enjoyable.

## **Tour Costs**

The land cost options for the tour are published on the "Tour Description" page of the website, [www.GreenHarmonyTours.com](http://www.GreenHarmonyTours.com). The tour will proceed with a minimum of 2 people and a maximum of 12 people. Price is subject to change should the number of participants not reach the required minimum.

## **Tour Costs Include:**

Hotel accommodations as defined in the itinerary, based on two persons sharing a twin bedded room with private bath and/or shower; a single room supplement will be charged when required or requested; meals are included as indicated on the itinerary; breakfast buffet (B) is usually provided daily, lunch & dinner, when included on the itinerary, must meet the following criteria: lunch (L) may cost up to but not exceed \$20, and dinner (D) may cost up to but not exceed \$30; a van or equivalent land transportation; tour guides: Roland Oehme, Naoko Oehme, and Achim Muller; in addition, local English speaking guides will be provided when available.

## **Tour Costs Do Not Include:**

Roundtrip airfare from and to the USA, including any airport, airline, or security fees; passport fees; USA departure taxes; cost of personal, trip cancellation, and baggage insurance; handling of baggage at airports and hotels; all items of a personal nature, such as laundry and telephone charges; meals and beverages other than indicated; optional excursions or deviations from scheduled tour; individual transfers to join or leave the group when traveling independently; gratuities to the drivers, porters, waiters, guides, and other personnel for individual services; and any item not specifically stated as included.

## **Payment**

A deposit of \$200 is required to confirm a seat on this tour. Final payment to Roland Oehme is required 30 days before the start of the tour. Only checks and credit cards are accepted as payment.

## **Cancellation and Refund Policy:**

Notification of cancellation must be received in writing by Roland Oehme. When your cancellation is received, the following penalties on land costs will apply: \$150 at any time; 50%

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when less than 59 days prior to departure; 100% when less than 29 days prior to departure. Should a cancellation by a hotel room share person result in the necessity to accommodate a roommate in single accommodations, the cost of the single supplement also will be deducted from refunds due, if any, to the cancelled person. Roland Oehme, Naoko Oehme, Wolfgang Oehme, and Achim Muller do not assume responsibility for cancellation fees imposed by air carriers due to itinerary or departure changes, and cancellations after ticketing deadlines.

### **Unused Services:**

Rates are based on group participation, and there can be no refund for services or portions of the tour not taken. Refunds cannot be made to tour participants who do not complete the tour, for any reason.

### **Trip Cancellation and Interruption**

**Insurance:** Green Harmony Tours, Roland Oehme, Naoko Oehme, Wolfgang Oehme, and Achim Muller cannot be held responsible or liable for loss, damage, or theft of personal baggage,, nor can they be liable for personal injury, accident, or illness. We strongly advise travelers to purchase trip cancellation and interruption insurance as protection against any emergency that may force cancellation before departure or separation from the tour while it is in progress.

**Medical Information:** It is the responsibility of the tour participant to advise Roland Oehme, as early as possible, of any medical problem or dietary restriction. There are no compulsory health precautions necessary for this tour, however we suggest you check with your personal physician and your local health department for additional information and recommendations regarding your specific needs. We do much walking and an occasional bicycle ride on the tour so a certain degree of physical fitness is required to participate.

### **Currency Fluctuations:**

The tour's cost is based on conversion rates at time of brochure production. In order to keep rates as low as possible, no allowances are built in to cover increases in conversion rates. Currencies constantly fluctuate around the world. If substantial increases in foreign currency occur before the departure, it may be necessary to adjust the cost of the tour.

### **Itinerary and Schedule Changes:**

The right is reserved to change the dates of operation, the itinerary, or accommodations of any tour as conditions necessitate. If a tour must be delayed, or the itinerary changed due to bad weather, transportation delays, government actions, or any other factor beyond our control, the cost of delays or changes are not included. Deviations and/or voluntary changes from the group itinerary made by the passenger incur a \$100 administration fee per occurrence.

### **Limitation of Responsibility:**

Green Harmony Tours, Roland Oehme, Naoko Oehme, Wolfgang Oehme, and Achim Muller, their affiliates, assignees, and cooperative agents act only as agents for the passenger with respect to transportation, recreation, hotels, and automobile contractors. They exercise every care possible, but cannot be held responsible for personal injury in connection with the service of any airplane, ship, train, subway, bus, bicycle, automobile, carriage, or any other conveyance which is used in carrying out this tour, nor are they responsible for delay, accident,

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sickness, loss of personal property, strikes, armed conflict, additional expenses due to weather, disruption of advertised schedules, refusal of visas, or other causes beyond their control. Furthermore, the operation of vehicles used in this tour, except vans or other vehicles used by the tour leaders to transport tour participants, is the full responsibility of the companies and individuals engaged in the conveying of passengers; said companies or individuals are governed by laws of the country of operations and recourse for any mishap must be filed locally. Green Harmony Tours and/or any of the tour leaders, Roland Oehme, Naoko Oehme, Wolfgang Oehme, and Achim Muller, cannot be held responsible for any transportation mishap. As common carriers, the liability of the operators of airlines, ships, buses, subways, and trains toward their passengers will be limited by the laws of the country or countries in which they operate and the passenger contract in use by such carriers, when issued, shall constitute the sole contract between those carriers and the purchaser of this tour and/or passenger. Due to some of the limitations outlined above, additional insurance is advisable. Upon payment of a deposit, the depositor acknowledges the he or she has read and understands the above and below terms and conditions, and agrees to abide by them.

### **Private Functions:**

Private functions, when planned, are subject to the availability of the respective sponsors at time of travel. Similar activities may need to be substituted if the sponsor is not available or for other reasons. Such substitutions are the decision of Green Harmony Tours or the tour leaders, Roland Oehme, Naoko Oehme, Wolfgang Oehme, and/or Achim Muller.

### **Itinerary/Tour Member Cancellation:**

The right is reserved to cancel an itinerary before departure for any reason whatsoever, including acts of God, wars, strikes, too few participants, or any other circumstances that may make operation of a tour inadvisable. All tour payments received from the participants for a tour cancelled by Green Harmony Tours or Roland Oehme will be promptly refunded, and this refund will be the limit of our liability. We are not responsible for any expenses incurred by tour participants in preparing for the tour, including non refundable or penalty carrying airline tickets, special clothing, visa, passport fees, or other tour related expenses. The right is reserved to decline to accept any individual as a tour participant for any reason whatsoever.

### **Disabled Travelers:**

Barrier free facilities may be not available at tour destinations abroad during the course of the tour. Neither Green Harmony Tours nor the tour leaders, Roland Oehme, Naoko Oehme, Wolfgang Oehme, and Achim Muller, local guides, nor drivers can lend assistance if required, because of the responsibilities of all participants. Therefore, it is strongly recommended that the disabled traveler be accompanied by a travel companion to provide assistance. Any such travel companion must pay the full tour costs as the other tour participants.

### **Notes:**

Adventure Ecotours of Germany was developed and is under the authority of Green Harmony Tours, an organization promoting humanity's affinity with Nature through educational, fun, and inspirational tours showcasing the latest in regenerative designs in progressive countries. To learn more about our programs, visit our website at [www.GreenHarmonyTours.com](http://www.GreenHarmonyTours.com).

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